

CITY OF FRANKLIN INFORMATION TECHNOLOGY

Mission

To provide innovative, reliable, and secure technology solutions that are aligned with City of Franklin's goals and objectives to enhance city services.

Vision

Information Technology (IT) is focused on providing professional and prompt service to our community by strengthening the City of Franklin's technology infrastructure, and delivering innovative solutions that meet our city's needs and goals.

Values

- We manage the city's technology assets in a manner which achieves high reliability and security
- We exercise our responsibility to ensure technology decisions are made in the best interest of the city
- We actively encourage a variety of approaches and forward-looking ideas in order to encourage innovation
- We promote the city's sustainability goals to respect the natural environment
- We invest in and support the professional development of our city employees
- We maintain open communication, honesty, and ethical behavior in all we do
- We are accountable for our actions and commit to continuous improvement
- We continually measure and evaluate our effectiveness